



kachng! – online point of sale for small business

It's tough out there! As a small business, competition is fierce and you have to set yourself apart however you can. Not only must you provide first-class customer service, you need to be able to understand and react immediately to changing demands. This can mean the simplest of things, such as making sure that you are not making a loss on stock, through to offering discounts and promotions to clear any excesses. Without the right systems in place you could struggle to make changes and adjustments quickly.

Accessed from the internet and delivered by the cloud, kachng! is a pay-as-you-go point of sale (POS) solution that can provide immediate benefits to a small business:

- Instant access from any HTML5 internet browser – no need to install software
- Pay-as-you-go – no upfront investment, long-term commitment or cancellation fees
- No need to backup data or upgrade software – it's all taken care of in the cloud
- Intuitive and easy to learn – reduces staff training costs
- Portable, wireless-based solution that can be used for pop ups, markets or festivals
- Online sales reporting available from a tablet, laptop or smartphone – you decide

- Online help and instant chat gives access to our experts

kachng! will let you:

- Monitor and maintain cash flow
- Create your own promotions and discounts
- View full audit trails
- Monitor sales performance through a variety of reports
- Reconcile cash and detect fraud through end of day reports
- Operate “one click” start and end of day procedures

Does your existing system do this? If not, you could be missing a trick.

How it works

To get started you need an internet browser that uses the latest web development technology, known as HTML5 (we like Google Chrome). kachng! is designed to be intuitive and requires little operator training as it has a simple, modern interface with consistent layout. The service is hosted in the cloud which means that you don't need to backup your data or upgrade software as we'll take care of it for you in the kachng! cloud 24 hours a day, 7 days a week,

every day of the year. What's more, it's highly secure and reliable, backed by over 25 years of Torex market and technology expertise in point of sale systems.

Modern technology

We build our solutions in the latest technology to ensure that you get the benefits of the newest developments:

- POS in the latest web development tool – HTML5
- A flexible hardware platform – no reliance on specialist hardware – all you need is a device that can run an HTML5 browser
- Uses modern touch screen technology with simple layouts, which means minimal training

Monitor and maintain cash control

kachng! lets you see the cash position in your business through a number of features:

- Float control
- Paid in and out
- Declarations
- Banking
- Safe control

Promotions and discounts

Promotions and discounts are a way of life in retail today. However, being able to switch them on and off, as and when needed, can mean the difference between profit or loss. kachng! provides the ability to:

- Mix and match
- Offer 3 for 2
- Provide percentage discounting

Audit trails

Audit trails allow you to track each transaction and its characteristics. These can help with accounting, security and customer service, such as:

- Understanding employee transaction history
- Finding a transaction for a customer who has lost their receipt

Real time digital dashboard

A single view of how your business is performing is critical to be able to react quickly if the trading climate changes. The kachng! dashboard provides a clear view of:

- KPIs – top-selling products
- Average transaction values
- Best operators
- Shortcuts to other parts of the system

Z reads – your trading reports

Being able to match takings with transactions is critical. You can run a Z read at any point in the day to have both onscreen and printed reports that will identify all payment movements within the system, including:

- Paid in and out
- Returns and refunds
- Tenders

“One click” wizard-driven start and end of day procedures

Make sure employees follow the correct processes and procedures for start and end of day by using the “one click” wizard. This reduces error and needs virtually no training for the operator.

Other enhancements

Future versions of kachng! include:

- Hospitality features, i.e. kitchen printing and table management
- Stock management
- Integration with social networks
- Integration with CRM systems

To learn more about kachng!, please visit www.kachng.com

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About Torex

Torex is a European market leader for store systems in Retail, Hospitality, Convenience and Fuel markets. We provide outlet and head office technology to our core markets globally, through a mix of software, hardware, consultancy, implementation and maintenance and services. Our technology ranges from Point-of-Sale to solutions which help our customers deal with merchandise planning, business analytics, loss prevention and multi-channel trading. 1,150 Torex people help over 6,000 businesses serve their customers every year, in over 30 countries.

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